

# Jess Gangi

UX // UI Designer

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An experienced designer with an empathetic ear, I am looking to dive deeper, ask better questions, and continue to grow.

## Work // Projects

**Kessel Run** // December 2020-Present (contractor)

*Product Designer*

Designing map software for the Air Force // Conducting user centered research with end users, in-house developers, and other product designers // Synthesizing research to inform product direction and design user friendly solutions // Integrating with design system team to create map iconography // Building and iterating on UI using Material based design system // Working to define design strategy, product roadmap, and vision

**ArtistConnect** // February 2020-October 2020 (project)

*UX/UI Designer*

Designed app for local artists to support and communicate with each other // Applied design thinking process to every stage of app design: developed research plan, conducted competitive analysis, recruited and interviewed perspective users, synthesized data, created personas, precisely defined problem statements and identified user pain-points, needs, and goals, developed user flows and IA, conducted card sort, built interactive prototype, conducted user testing, developed design system, created and applied visual design

**Biogen** // April 2016-July 2020 (full-time)

*Design Lead, Biogen Creative Center of Excellence*

Develop original digital and print design work across product and corporate brands // Create responsive web designs across multiple brands // Ensure all digital work is grounded in UX/UI industry best practices // Advocate for user needs with stakeholders across organization // Present work to business stakeholders with air-tight rationale behind design decisions // Collaborate with development, marketing, and account teams to ensure smooth asset handoffs and that work ladders up to larger brand strategy

## Skills

Design strategy  
User research  
User interviews  
Persona creation  
Usability testing  
Prototyping  
Wireframing  
Journey mapping  
UI  
IA  
Art direction  
Empathy

## Tools

Figma  
Sketch  
InVision  
Photoshop  
After Effects  
Illustrator  
InDesign  
HTML (working knowledge)  
CSS (working knowledge)

## Education

**Bentley University** // UX Design,  
Expected Certificate 2021

**General Assembly** // UX Design,  
Certificate September 2020

**Parsons New School of Design** //  
AAS, Graphic Design, 2007

**State University of New York at  
Purchase** // BA, Psychology, 1996